



TOWN OF STRATFORD
MAYOR LAURA HOYDICK

FOR IMMEDIATE RELEASE:
January 8, 2019

CONTACT: Michael Downes
203-385-4001

MAYOR REACTS TO STATEWIDE 9-1-1 OUTAGE

In the early morning hours of Tuesday, January 8th, a statewide outage of the 9-1-1 emergency system occurred. This impacted every community in the State of Connecticut, including the Town of Stratford. The Town 9-1-1 center was notified of the outage by an automated message by the State's 9-1-1 vendor. While the service outage did not last long, it did interfere with at least one known attempt to reach first responders through 9-1-1 in an emergency here in Stratford.

"We make a great effort to have our residents rely on 9-1-1 for emergency calls, and the outage early this morning could understandably shake the confidence the public has in this system," said **Mayor Laura Hoydick**. "As of this time, we have still not been advised by state officials what caused this massive outage of the 911 system across the state. We will certainly be pursuing those answers, as well as potential solutions to prevent this from ever happening again. Our residents need to know that when lives are on the line, the 9-1-1 system will work."

Mayor Hoydick noted that in consideration of this incident, it is a good idea for residents to program the local police number into their phones and post next to their landlines as an added security. That number is **203-385-4100**, and it can also be used to reach Fire and Emergency Medical Services.

###