POWER OUTAGE NOTIFICATION

The United Illuminating Company ("UI") is upgrading the electric distribution system to improve the reliability of electric service.

UI will temporarily interrupt the electric service to the premise listed below.

Outage Identification Number: 11643

Outage Start: June 23, 2018 06:00 am	**Rain Date Start: June 24, 2018 06:00 am**
Outage End: June 23, 2018 09:00 am	**Rain Date End: June 24, 2018 09:00 am**
Duration: 3 Hours	**Duration: 3 Hours**

The scheduled power outage allows UI to perform important necessary upgrades to our system safely and quickly. We regret any inconvenience the power interruption may cause you. If you have questions regarding the scheduled outage please call the Scheduled Power Outage Hotline and provide the UI representative with your outage identification number.

Scheduled Power Outage Hotline: 877.491.9533

Please call the hotline number for information or questions with respect to your scheduled power outage or the following:

- **STATUS OF OUTAGE:** For current information on the status of your outage select option 1 for “status of outage”. UI may need to change the scheduled outage due to unsafe weather conditions or other unforeseen circumstances.
- **MEDICAL EQUIPMENT:** If you or someone in your household relies on electrically powered medical equipment please make alternative arrangements to power your medical equipment during your scheduled power outage. If you have any questions, please call the hotline and select option 2 to speak to someone in our Customer Care Center.
- **GENERATORS:** If you plan to operate a generator during the scheduled outage, please notify UI before the scheduled power outage by calling the hotline and selecting option 3. UI must be aware of an operating generator to implement proper safety procedures. Also, review important information under Main Disconnects, as this may apply to your generator.
- **MAIN DISCONNECTS:** Large power users, multi-metered buildings, locations with generators, and customers with 3-phase equipment may need special attention. To avoid possible damage from voltage surges, and/or back feed from generators, UI strongly recommends that the main disconnecting switch be OPENED before the outage. It is the responsibility of the customer to have an electrician or qualified person on site to switch the main to the “open” position before the outage and close the switch after UI work is complete.

You can find this notification message in English and Spanish on uinet.com > About UI > UI Projects > Outage Notification

Usted puede encontrar este mensaje de notificación en ingles o en español en uinet.com > About UI > UI Projects > Outage Notification

TIPS FOR SCHEDULED OUTAGES

Unplug sensitive equipment such as; computers, stereos, televisions and answering machines. However, leave a light on so you'll know when power is restored.

Remove your car from the garage. If you have an electric garage door opener, it will not operate during the outage. Most electric garage doors have a manual release.

Obtain safe drinking water if you have a well. Keep some bottled water on hand.

If you have an alarm company, please let them know that the alarms may go off as a result of the power interruption. Before the outage, we notify local police, fire and other utilities.

A cordless phone with base unit will not operate during the outage. Use a standard telephone with cord. Charge mobile devices in advance.

To reduce the risk of food spoilage, keep your refrigerator or freezer shut as much as possible.

In winter, keep warm. Keep doors, windows and draperies closed to prevent heat loss.

In summer, keep cool. Pull blinds down to keep the heat of the sun out. If you have air conditioning, keep your house closed up. It will remain cool for quite a while.

Stay safe. If UI crews are working in the area, keep your distance. Encourage children to not play near the construction area.

Reset your equipment. After power is restored, don't forget to reset your clocks, timers and any alarm systems you may have.